GNF | iVeri

Signature Program · Learning & Development

GNF LEARNING & DEVELOPMENT · COMMUNICATION & INTERPERSONAL EFFECTIVENESS

Skill with People

Listen better. Influence better. Connect better.

A practical communication program that helps people understand how they talk, listen and react, and turn that awareness into better conversations, feedback and relationships at work.

SCAN ME

Know more about the program

> ***"Listen better. Influence better. Connect better."***

THE CURRICULUM

Eight core learning themes

01 Talk Skillfully
Start and hold conversations with ease.

02 Make People Feel Important
Show genuine respect and interest.

03 Listen Better
Hear what is said and what is meant.

04 Influence Positively
Win support without pressure.

05 Convince with Confidence
Present ideas clearly and calmly.

06 Praise Meaningfully
Recognise effort in a way that motivates.

07 Critique Constructively
Give feedback that builds, not breaks.

08 Create a Good Impression
Build trust from the first interaction.

Reflect — How you talk & listen › **Understand** — Why people react › **Apply** — Meetings, reviews, sales

OUTCOMES

- ✓ Better listening and self-awareness in communication
- ✓ Constructive feedback conversations
- ✓ Influence built on trust
- ✓ Stronger customer & stakeholder interactions

IDEAL FOR

Managers & team leaders · Sales & client-facing teams · Customer support · HR & operations · Young professionals

20+	10k+	100+	5
Years of leadership advisory	Leaders trained	Organisations served	Signature L&D programs



FACILITATOR

Fatima Iyer

Co-Founder & Managing Director, GNF. People strategy leader and leadership development facilitator with more than two decades of experience, combining psychological insight with practical business application.

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